



NatWest

How to spot a doorstep scammer

Always be careful of strangers at your door

- Always ask for identification before letting someone in to your house. Never let any stranger in, including sales people or charity collectors unless you're expecting them
- Never agree to sign a contract with a tradesman or hand over funds until you speak with a trusted friend or relative
- The bank or police will never send someone to a house to collect money, bank cards, PIN or cheque book or goods
- Never disclose personal information or bank details to a stranger who knocks at the door
- If you feel pressured by an unexpected visitor, take their details and ask them to leave. Call the police if they refuse
- If you've been visited by someone suspicious and don't know what to do, ask a trusted friend or relative for help, or speak to your bank or the police

Make a note of your bank phone number here:

Report a fraud or scam by first calling your bank, then Action Fraud on: 0300 123 2040 or the police non-emergency line on 101.



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